

# 20

ROUTE

## NORTH ACADIAN THRUWAY

CATS  
CAPITAL AREA TRANSIT SYSTEM

Connecting you to what matters.

brcats.com @CATSBR @BTRCATS

## RULES TO REMEMBER WHEN RIDING CATS

01 Have full fare ready before boarding the bus

02 Please allow the operator to perform job duties — do **NOT** interfere with the operator while the bus is in motion

03 Treat passengers with respect and kindness

04 Do **NOT** abuse, threaten, or use vulgar language while on CATS property

05 Clean up after yourself

06 Do **NOT** eat or drink while on board a bus

07 Allow disabled, elderly and wheelchair-bound passengers to sit in the front

08 Do **NOT** carry weapons, firearms, flammable materials, explosives or corrosive liquids on board

09 Listen to music or media devices only with headphones or earphones

10 Keep cell phone conversations to a minimum

11 All items brought onto the bus must be stowed under your seat or in your lap

12 Clothes and shoes must be worn while on CATS property

13 Personal hygiene must be maintained



**Violation of any of these rules may result in arrest, fine, or refusal of service and/or permanent loss of service from the system.**

## ROUTE SHOUT

RouteShout is a **FREE MOBILE APP** that allows riders to see where the bus is and when it will arrive through an online bus tracking service from their smartphones or on the Web.



## TEXT ALERTS

### HOW TO USE OUR SMS/TEXTING FEATURE

This feature is based on a 4-digit number —a “Stop ID”—unique to each CATS bus stop. These signs identify the Stop ID number and bus lines serving each stop. In the future, new signs will be coming to stops throughout the CATS service area.

If you know the Stop ID for your location, simply text brcats plus the Stop ID (for example: brcats1988) to the CATS Trax service number 25252. The system will reply with a list of predicted bus arrival times during the next hour.

The CATS Trax texting service number - 25252 - does not change and can be added to your cell phone as a contact for future use.

### MY STOP DOESN'T HAVE A NEW SIGN YET. HOW CAN I FIND ITS STOP ID?

If you have a computer with internet access, you can look it up on a map online in either of two ways.

- » Use our CATS Trax portal, turn on all routes, zoom into your location, and click on the nearest blue bus stop icon. The system will display the stop name, ID, and then list scheduled arrivals.
- » Use Google Maps to actually plan a transit trip. The Stop IDs will be revealed on the trip itinerary.

## GOOGLE TRIP PLANNER

In an effort to improve the customer experience and capitalize on new technology tools, CATS has partnered with Google Transit Services to allow you to plan your trips using Google Maps. The Trip Planner can be found on the website homepage and collects the necessary location, date and time information, and produces an interactive map offering bus transit options within CATS service area.

### TERMS AND CONDITIONS OF USE:

CATS strives to provide quality information through Google Transit, but cannot guarantee 100% accuracy. It is recommended that riders double-check trip itineraries with the published bus schedules available on brcats.com. Please see the Google Transit Terms and Conditions.

### WHAT SHOULD I DO IF I RECEIVE INCORRECT, MISLEADING, OR CONFUSING TRIP ITINERARY INFORMATION?

If your trip itinerary has inaccurate stop location, time, fare, or service schedule information, it's probably because of misinformation between CATS and Google Transit. Record the origin, destination and arrival/ departure date and time for your itinerary and contact Customer Service about the problem you experienced.

Only through your continued use and feedback can we make the trip planner better for everyone.

### THINGS TO CONSIDER WHEN USING GOOGLE TRANSIT

- » Some routes may be drawn as straight lines from stop to stop, and do not follow the actual route of the bus on the roads. We are working to improve this.
- » The trip planner may provide 2 or 3 suggested trip plans. We recommend you always check these alternative trip plans as they may provide a trip that better meets your needs.
- » Walking directions and times can be inaccurate, sometimes suggesting walking across impassable obstacles. Google is working to improve walking directions.

## CATS TRAX

CATS Trax is a web map portal providing live feedback on bus locations along “fixed” or regular routes. By combining the data from routes, from on-vehicle location devices, and then overlaying it on a Google Maps base, riders can view real-time information about where buses are located. To track a bus, simply select your route(s) of interest and then click the bus icon or the desired stop for detailed information.

## PURCHASE LOCATIONS

### YOU CAN BUY A PASS ONLINE, AT THE CATS TERMINAL OR AT SEVERAL LOCATIONS THROUGHOUT THE CITY.

Transit passes may be purchased over the counter at the following convenient locations:

- » **CATS TERMINAL**  
2250 Florida Blvd.  
(corner of N. 22nd Street)
- » **WALGREENS**  
5450 Plank Rd. 5955 Airline Hwy.  
(Plank Rd. at Hollywood) (Airline Hwy. at Greenwell St.)  
3550 Government St.  
(Government Street at S. Acadian Thwy.)



**ALTERNATE TRANSLATIONS:**  
Alternate translations of this guide are available in Spanish and Vietnamese upon request.

Traducciones alternativas de esta guía están disponibles en español y vietnamita a pedido.  
  
Bản dịch thay thế của hướng dẫn này có sẵn bằng tiếng Tây Ban Nha và tiếng Việt theo yêu cầu.

