Ridership 2019-2020

	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
2019 Ridership	221,453	221,163	213,485	201,647	213,627	201,041	203,476	224,556	220,042	223,657	200,579	198,778
2020 Ridership	208,810	197,151	153,561	80,458	90,485	100,415	97,366	105,704	111,403	114,030	97,230	

On-Time Performance
2019-2020

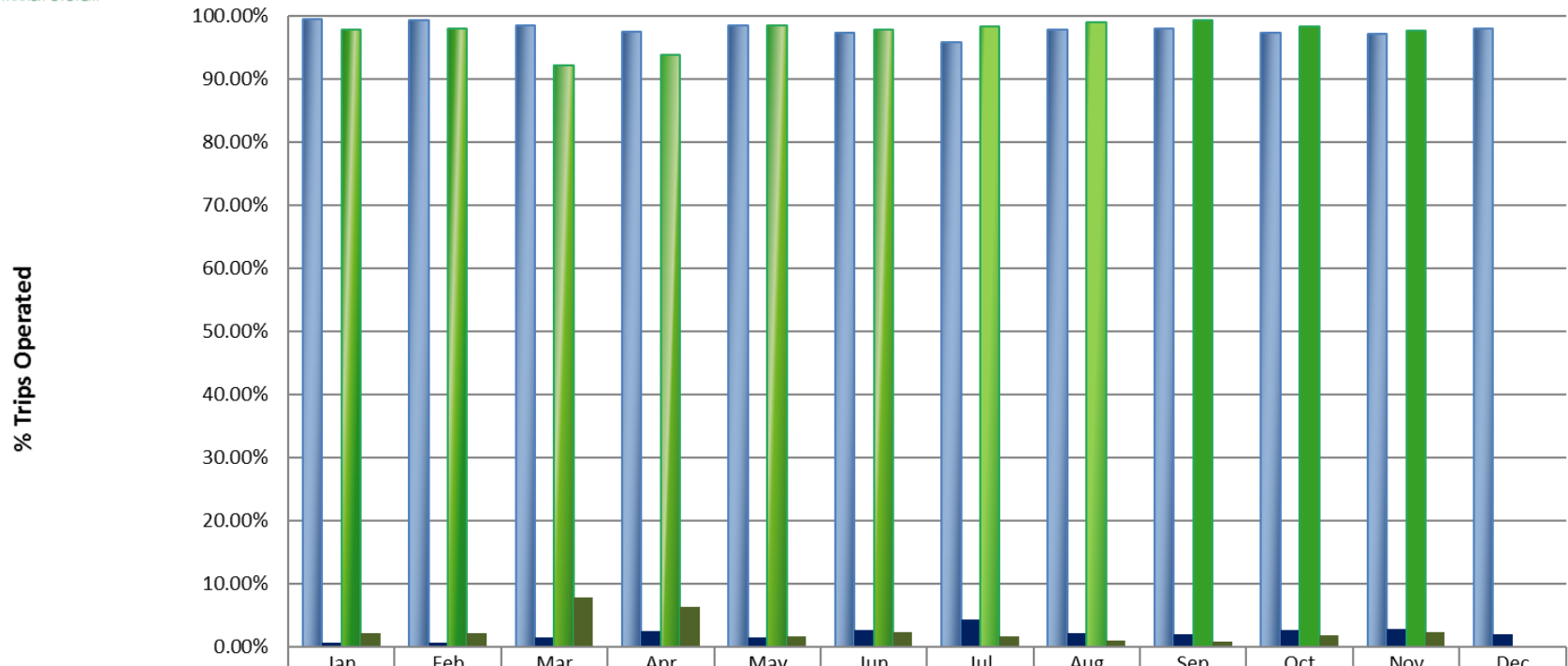|	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
OTP 2019	67.91%	67.26%	60.68%	64.49%	63.91%	66.47%	67.56%	57.71%	57.89%	57.49%	58.40%	60.97%
OTP 2020	60.81%	61.42%	61.91%	64.65%	64.76%	64.01%	63.31%	68.45%	68.87%	68.13%	72.11%	
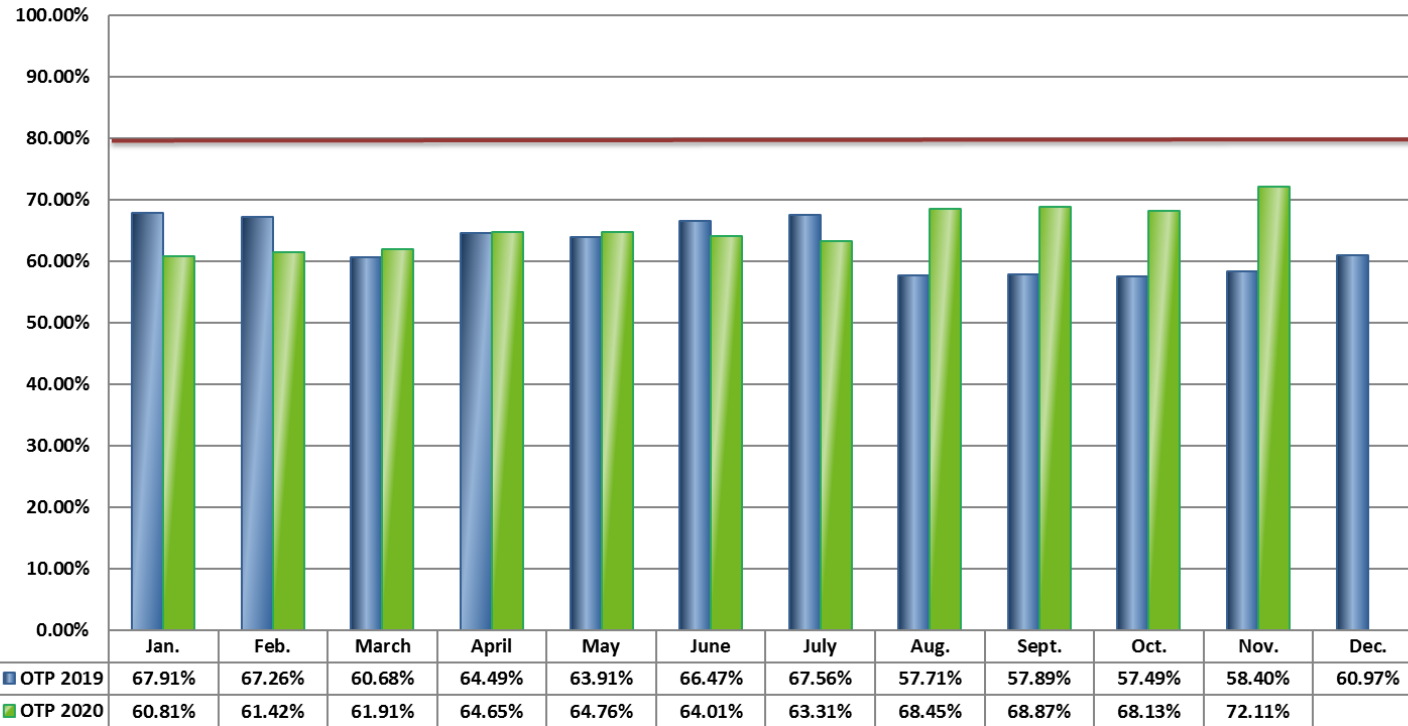
*Target 80% On-Time Performance

*Note: On-Time performance is measured at scheduled timepoints which represent 6.78% of the total system bus stops*

% Trips Operated 2019-2020

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2019 % of Scheduled Bus Trips Operated	99.40%	99.30%	98.50%	97.50%	98.50%	97.30%	95.73%	97.80%	98.00%	97.27%	97.11%	97.97%
2019 % Missed Trips	0.60%	0.70%	1.50%	2.50%	1.50%	2.70%	4.27%	2.20%	2.00%	2.73%	2.89%	2.03%
2020 % of Scheduled Bus Trips Operated	97.80%	97.89%	92.13%	93.76%	98.38%	97.71%	98.32%	98.97%	99.21%	98.24%	97.68%	
2020 % Missed Trips	2.20%	2.11%	7.87%	6.24%	1.62%	2.29%	1.68%	1.03%	0.79%	1.76%	2.32%	

Preventable Accidents per 100,000 Miles
2019-2020

CATS
CAPITAL AREA TRANSIT SYSTEM
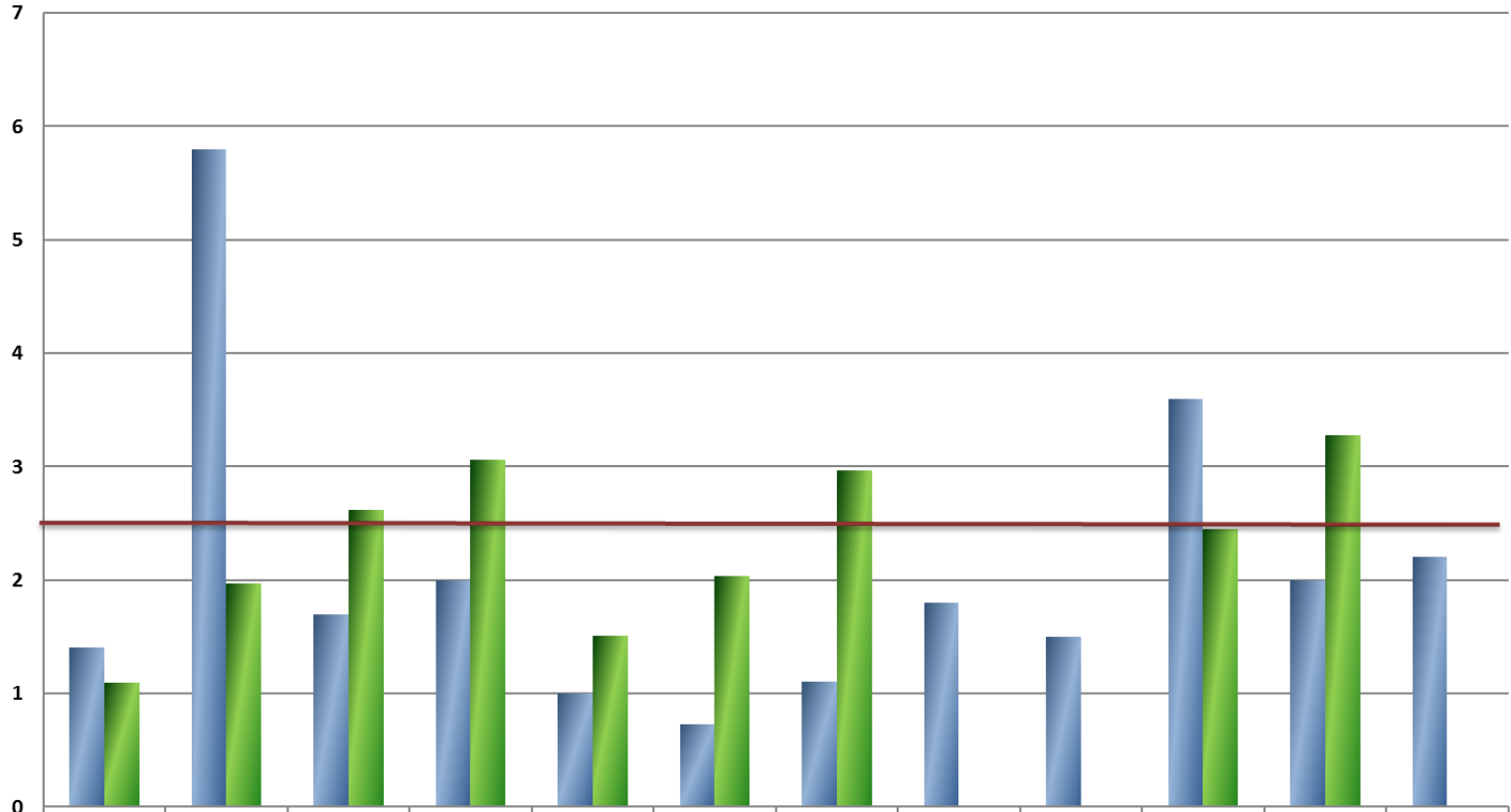
	Jan.	Feb.	March	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
■ Preventable Accidents 2019	1.4	5.8	1.7	2.0	1.0	0.73	1.1	1.8	1.5	3.6	2.0	2.2
■ Preventable Accidents 2020	1.1	2.0	2.6	3.1	1.5	2.0	3.0	0	0	2.4	3.3	

*Target 2.5 Preventable Accidents Per 100,000 Miles

Mean Miles Between Road Calls
2019-2020

CATS
CAPITAL AREA TRANSIT SYSTEM
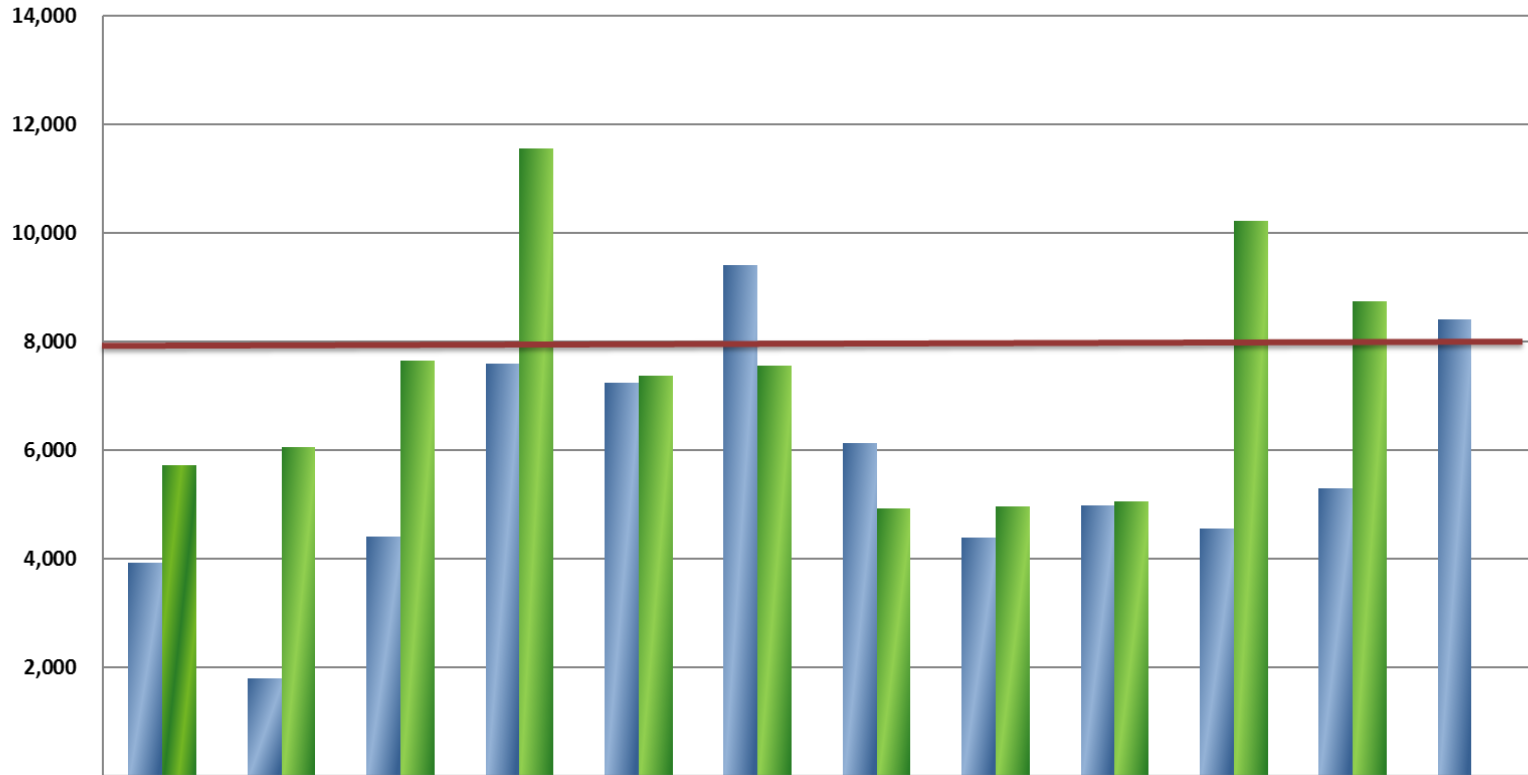
	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
2019 Mean Miles Between Road Calls	3,922	1,792	4,415	7,583	7,237	9,415	6,130	4,383	4,971	4,554	5,288	8,411
2020 Mean Miles Between Road Calls	5,722	6,060	7,653	11,547	7,375	7,557	4,930	4,965	5,049	10,217	8,731	-

Mileage 2019-2020

CATS CAPITAL AREA TRANSIT SYSTEM
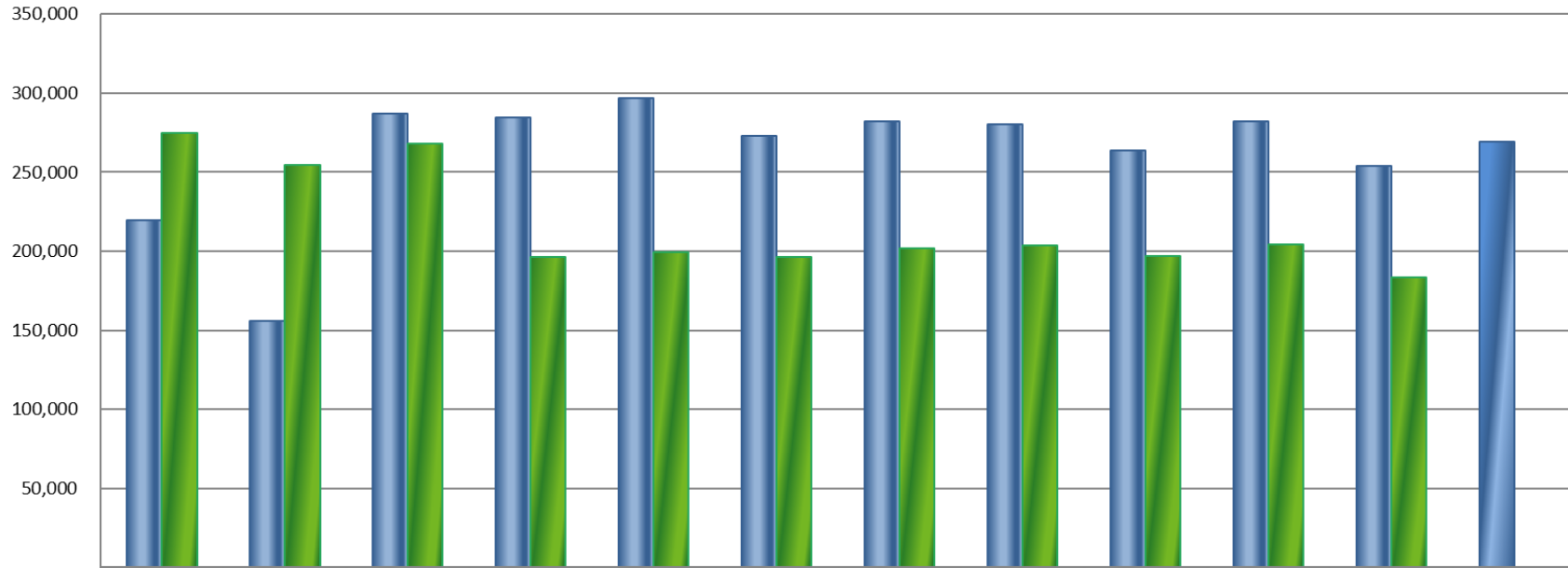
	Jan.	Feb.	Mar.	April	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Mileage 2019	219,625	155,859	286,945	284,305	296,706	273,021	281,985	280,497	263,457	282,376	253,816	269,140
Mileage 2020	274,635	254,535	267,862	196,291	199,138	196,474	202,135	203,556	196,900	204,348	183,389	