



AN ADA UPDATE

October 1, 2018

UPCOMING EVENTS

October 16, 2018
CATS Board Meeting,
4:30pm, BREC Administration
Building 6201 Florida Blvd,
Commission Room, Baton
Rouge, LA 70806

November 13, 2018
CATS Board Meeting,
4:30pm, BREC Administration
Building 6201 Florida Blvd,
Commission Room, Baton
Rouge, LA 70806

December 12, 2018
CATS Board Meeting,
4:30pm, BREC Administration
Building 6201 Florida Blvd,
Commission Room, Baton
Rouge, LA 70806

December 18, 2018
CATS Community Relations
Meeting, 10:30am, 5700
Florida Blvd, 5th Floor, Baton
Rouge, LA 70806



WHAT'S NEW

- CATS On Demand is in the process of re-certifying all riders. Current passengers can be on the lookout for a letter informing you of a date and time for your recertification interview. Make sure you have your most current phone number and address on file.
- CATS proposed Service Improvement Plan will result in a larger CATS On Demand footprint in EBR Parish.
- We will have four new paratransit vans in service by December 31, 2018.
- We have new drivers. Tell us how we are doing! Riders can nominate drivers/employees for special recognition if they provide good customer service by calling 225-239-2550 (Press 1)



DID YOU KNOW?

- CATS on Demand tickets can only be purchased by calling 225-239-2550. Tickets cannot be purchased through our website.
- Our fare boxes cannot make change. Please be sure you have exact change for your entire trip before boarding the vehicle.
- CATS On Demand does **not** operate on Thanksgiving and Christmas Day.
- Riders can watch our monthly Board Meetings live online by visiting our website www.brcats.com.
- Passengers can call 225-239-2550 (press 1) for Questions, Comments, and/or Concerns



MISSION STATEMENT

Enriching the lives of our customers and communities by offering independence and safety...

Connecting you to what matters

CONTACT INFORMATION

CATS ADA MANAGER
225.346.5557

CATS ON DEMAND SCHEDULING
225.239.2550

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