

### THE EQUAL EMPLOYMENT OPPORTUNITY (EEO) PROGRAM OF CAPITAL AREA TRANSIT SYSTEM (CATS)

March 1, 2018

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### INTRODUCTION

Equal opportunity for all is an American ideal. Equal Employment Opportunity (EEO) in public service is a basic personnel system principle which takes into consideration both applicants and employees based on job-pertinent individual differences and not on the basis of extraneous factors, such as race, color, religion, national origin, sex, age or disability.

The mere passive prohibition of discriminatory practices is not enough to effectuate the principle of equal opportunity. An affirmative action program is needed to achieve this goal. This calls for top level administrative direction, practical plans for specific steps to be taken, vigorous administration at all levels of supervision, and evaluation of operations.

The scope of an affirmative action plan must encompass not only elements of the personnel system but also the related management factors. The development of the plan should include attention to recruitment, selection, appointment, promotion, and other personnel procedures, department and agency functions in relation to job structuring, and training plans to ensure opportunities to improve skills needed at current job levels and to develop potential for promotion.

Capital Area Transit System (CATS) is an equal opportunity employer. As such, CATS will recruit, hire, train, and promote into all job levels the most qualified persons without regard to race, color, religion, national origin, sex, age or disability. All employment decisions are based on job related standards and must comply with the principles of equal employment opportunity.

This EEO Program document will provide prior employment information as of June 30, 2017.



### Section A. Statement of Policy

Capital Area Transit System (CATS) has a strong commitment to the community we serve and our employees. As an equal opportunity employer, we strive to have a workforce that reflects the community we serve. No person is unlawfully excluded from employment opportunities based on race, color, religion, national origin, sex (including gender identity, sexual orientation, and pregnancy), age, genetic information, disability, veteran status, or other protected class.

CATS' Equal Employment Opportunity (EEO) policy applies to all employment actions, including but not limited to, recruitment, hiring, selection for training, promotion, transfer, demotion, layoff, termination, rates of pay or other forms of compensation.

All applicants and employees have the right to file complaints alleging discrimination. Retaliation against an individual who files a charge or complaint of discrimination, participates in an employment discrimination proceeding (such as an investigation or lawsuit), or otherwise engages in protected activity is strictly prohibited and will not be tolerated.

CATS is committed to providing reasonable accommodations to applicants and employees who need them because of a disability or to practice or observe their religion, absent undue hardship.

As CATS' Chief Executive Officer (CEO), I maintain overall responsibility and accountability for CATS' compliance with its EEO Policy and Program. To ensure day-to-day management, including program preparation, monitoring, and complaint investigation, I have appointed Darrell Brown, CATS Chief Administrative Officer as CATS' EEO Officer. Mr. Brown will report directly to me and acts with my authority with all levels of management, labor unions, and employees.

All CATS' executives, management, and supervisory personnel, however, share in the responsibility for implementing and monitoring CATS' EEO Policy and Program within their respective areas and will be assigned specific tasks to ensure compliance is achieved. CATS will evaluate its managers' and supervisors' performance on their successful implementation of CATS' policies and procedures, in the same way CATS assesses their performance regarding other agency goals.

CATS is committed to undertaking and developing a written nondiscrimination program that sets forth the policies, practices and procedures, with goals and timetables, to which the agency is committed and make the EEO Program available for inspection by any employee or applicant for employment upon request.

I am personally committed to a workplace that acts upon its daily responsibility to treat all applicants and employees with dignity and respect, as well as equitably under the guidelines of our EEO Policy and Program.

William "Bill" Deville

**CATS Chief Executive Officer** 

### Section B--Dissemination of Policy

### Internal Dissemination

CATS will communicate the existence of its EEO policy and program to employees, applicants, and potential applicants by:

- Providing written communications from the CEO.
- Posting official EEO materials (e.g., Federal and state labor laws poster(s) and the agency's policy statement) on bulletin boards, near time clocks, in employees' breakrooms, and in the personnel office.
- Including the EEO policy statement on the agency's website and on its employee portal, in reports and in manuals.
- Meeting with top management officials (e.g., bus operations, human resources, finance, etc.) semiannually to discuss the EEO program and its implementation.
- Meeting with all employees and affinity groups to seek input on the program implementation.
- Conducting annual EEO training for employees and for managers. The Human Resources Department will provide an agenda for the training and require attendees to sign-in on a sheet showing date and time attended.
- Conducting EEO training for all new supervisors or managers within 90 days of their appointment.
- Providing a copy of the policy to new employees and having them sign a form acknowledging they have read and understand the policy.

### External Dissemination

When there is outreach or advertising to recruitment entities, CATS will disseminate their EEO policy to those entities. All recruitment ads must state that the agency "is an equal employment opportunity employer."

### Section C--Designation of Responsibility for EEO program

CATS' EEO Officer's name and contact information will be published on all internal and external communications regarding CATS' EEO Program. This will include publishing the EEO Officer's contact information prominently in both print and electronic communications, such as the agency's website. The EEO Officer will be provided a generic e-mail address, <a href="mailto:EEO.Officer@brcats.com">EEO.Officer@brcats.com</a>, in addition to a name-based e-mail address.

### EEO Officer: responsibilities

The EEO Officer identified in CATS' policy statement is Darrell Brown. Mr. Brown has direct access to the Chief Executive Officer and has the following qualifications:

- Sensitivity to, and subject-matter expertise of, the varied ways in which discrimination occurs.
- Total commitment to EEO program goals and objectives.
- Knowledge of civil rights laws, policies, rules, regulations and guidelines.
- Sufficient authority and the ability to work and communicate with others (e.g., department heads) to achieve EEO goals and objectives.

### The EEO Officer shall:

- Develop the EEO policy statement and a written EEO program.
- Assist management in collecting and analyzing employment data, identifying problem areas, setting goals and timetables, and developing programs to achieve goals.
- Design, implement, and monitor internal audit and reporting systems to measure program effectiveness and to determine where progress has been made and where proactive action is needed.
- Review the agency's nondiscrimination plan with all managers and supervisors to ensure that the policy is understood.
- Concur in the hiring and promotion process.
- In conjunction with human resources, periodically review employment practices and policies, complaint policies, reasonable accommodation policies, performance evaluations, grievance procedures and union agreements.
- Report at least semiannually to the CEO on each department's progress in relation to the agency's goals and on contractor and vendor compliance.
- Serve as liaison between the agency; Federal, state, parish, and local governments; regulatory agencies; and community groups representing minorities, women, and persons with disabilities, and others.
- Maintain awareness of current EEO laws and regulations, and ensure the laws and regulations affecting nondiscrimination are disseminated to responsible officials.
- Investigate complaints of EEO discrimination and attain EEO investigative training to effectively handle this matter.
- Ensure CATS provides EEO training for employees and managers.
- In conjunction with human resources, advise employees and applicants of available training programs and professional development opportunities and the entrance requirements.
- Audit postings of the EEO policy statement to ensure compliance information is posted and up to date.

### CATS' managers; responsibilities

### All CATS' managers will be required to:

 Participate actively in periodic audits of all aspects of employment to identify and remove barriers obstructing the achievement of specified goals and objectives.

### Human Resources (HR) Director: responsibilities

Trina Bowie, the HR Director shall maintain the ongoing work force analysis charts, delineating personnel changes by job category and then by race, national origin, and sex. She will also work with the EEO Officer in setting up the goals and timetables needed for EEO purposes. The HR Director will continually do career counseling and ensure that employees receive adequate training to perform their functions.

### CATS' organizational chart

CATS' organizational chart has been inserted as Attachment A.

### Section D

### **Utilization Analysis**

This chart is inserted as Attachment B.

### Section E--Goals and Timetables

Over the past few years, CATS has experienced a considerable amount of turnover in its Human Resources (HR) Department. In fact, over that timeframe, three different African American females have headed that department. The last HR Director vacated the job in January 2017. Unfortunately, between January and April 2017, every member of the HR Department, except the least experienced HR Partner, resigned unexpectedly.

During the period of November 2017 to April 2017, CATS hired two senior managers and an HR Director (i.e., a Chief Administrative Officer (black male), Chief Operating Officer (black male) and HR Director (black female)). As of the date of this report, the appropriate HR records pertaining to those positions are either lost or incomplete at best. Consequently, the numbers reported for this period do not include the actual or estimated quantity or demographic classifications of the other applicants for those positions. Going forward, CATS will ensure that these types of records are properly maintained and related employment activities are accurately reported.

### Four-fifths adverse Impact Summary

- Potential adverse impact in Professionals—in selection of males; in selection of white males
- Potential adverse impact in Technicians—in selection of white females and black females
- Potential adverse impact in Administrative Support in selection of black males
- Potential adverse impact in Skilled Craft in selection of black males
- Potential adverse impact in Service Maintenance in selection of black females

CATS will utilize this summary detail to enhance its recruitment efforts in the future. CATS' goal is to hire at least one additional person in the areas identified as potential adverse impact areas within the next twenty-four months.

### Section F-Assessment of Employment Practices

In analyzing its total employment practices, CATS has not determined any barriers to making its good faith efforts to meet EEO goals. CATS has been very close to achieving these goals and has made strides to improve its efforts. It is CATS' policy to make all employment decisions without bias or discrimination.

During the last few years, CATS has continued to place a high emphasis on diversity and EEO goals and expectations. Minorities and women have not been excluded from any CATS' sponsored activities and programs and such programs are fully integrated.

### Overview of CATS' Employment Practices

CATS' HR Department is responsible for filling all vacant positions at the transit system.

Employment advertisements are placed on CATS' website, in the Baton Rouge Advocate newspaper and on various other online websites.

All employment ads clearly state that CATS is an Equal Opportunity Employer.

Applicant screening and selection is carried out under the direction of the HR Director. CATS hires the most qualified candidate, whether internal or external. The HR Director works with the department head to select the pool of qualified candidates.

Newly hired employees are trained in accordance with the needs of the position being filled.

All disciplinary actions are reviewed by the HR Department. Disciplinary actions are maintained in the employee's personnel file.

### Future Recruiting Efforts

Emphasis will be given to seeking and encouraging qualified women and men, minority, and disabled applicants to apply at CATS. Job announcement will be given to minority organizations, women's organizations, minority representatives at the State of Louisiana Employment Division, and to the State of Louisiana Department of Vocational Rehabilitation.

CATS' employment application form will be in conformance with the law. When job announcements are advertised, they will include a statement that CATS is an Equal Employment Opportunity employer.

Conviction information will not automatically preclude the possibility of employment with CATS, but rather is considered only as the type of offense may be related to job requirements.

Race, color, religion, sex, age, national origin, or disabilities are not factors in determining qualifications.

CATS is committed to providing reasonable accommodations to applicants and employees who need them because of a disability or to practice or observe their religion, absent undue hardship.

CATS' department heads, directors, and managers will assist in identifying problem areas, being actively involved with underrepresented community groups, participating in employment audits, and making sure the agency's policies and procedures are followed. Department heads, directors, and managers will also review employee qualifications, participate in the review and/or investigation of complaints, and conduct career counseling.

The HR Director and the EEO Officer will evaluate on a semi-annual basis CATS' progress towards the established goals. The EEO Officer will inform the rest of the leadership team, including the Chief Executive Officer, on how CATS is doing.

### **Section G--Monitoring and Reporting System**

Based upon the performance objectives and performance standards of this plan, the EEO Officer shall monitor Capital Area Transit System's performance relative to hiring and training. A semi-annual report shall be prepared for the CEO on the status of the EEO program.

CATS' HR Department will regularly keep the EEO Officer informed on hires, promotions, disciplinary actions, terminations, suspensions, demotions, etc. with a breakdown on race, color, national origin, disability, sex, etc.

CATS' EEO Officer will track complaints based on race, color, national origin, sex, religion, age, and disability. The EEO Officer will discuss and resolve these complaints with the appropriate management staff, and the CEO.

### Section H--Discrimination Complaint Processing

All employees shall be free from any or all restraint, interference, coercion, or reprisal on the part of their associates, supervisors and department heads in making any complaint or appeal in serving as representatives of an appellant, in appearing as witnesses or in seeking information. The above principles apply with equal force after a complaint has been adjudicated. Should these principles be violated, the facts shall be brought to the attention of CATS by the appellant, his representative or the person affected so that appropriate action may be taken.

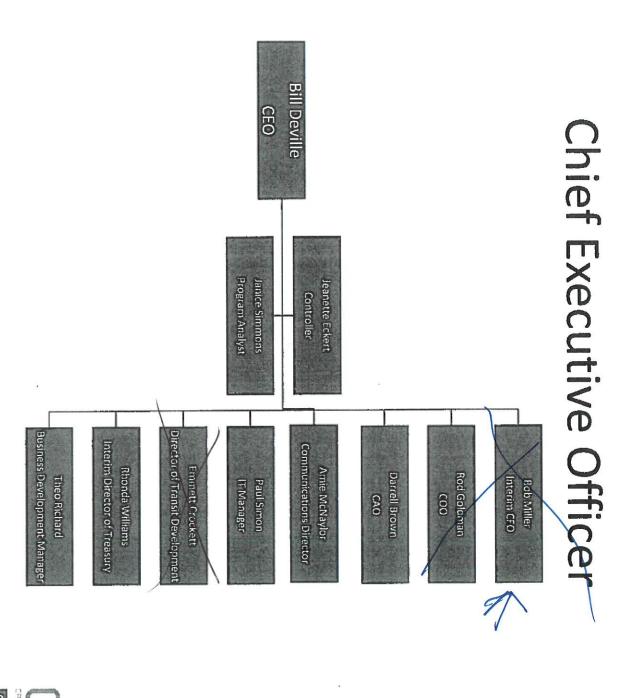
Informal complaints shall be adjudicated generally at the department manager level. When an informal complaint is received by a manager, the manager shall advise the complainant of the proper grievance and appeals process to be followed and ensure that the complainant has full understanding of the process. The manager shall try to settle the grievant complaint within the department.

If no resolution can be formulated at this level, a written grievant complaint should be filled out by the complainant within 180 calendar days of the alleged discriminatory act giving rise to the complaint and forwarded to the EEO Officer for complaint processing.

The EEO Officer shall ensure prompt investigation of each written complaint filed with his office. The EEO Officer has 45 days to complete the investigation and respond to the complaint. The EEO Officer will investigate the complaint and make a determination on the action to be taken. If the EEO Officer determines that the complaint is not valid or no discriminatory act has occurred, he may dismiss the charge with a written letter to the complainant. If, after an investigation of the complaint, the EEO Officer has found that an act of discrimination has occurred, the EEO Officer will recommend CATS take immediate action to remedy the situation. Any employee who is found to have violated this policy may be subject to disciplinary action, up and including termination from employment.

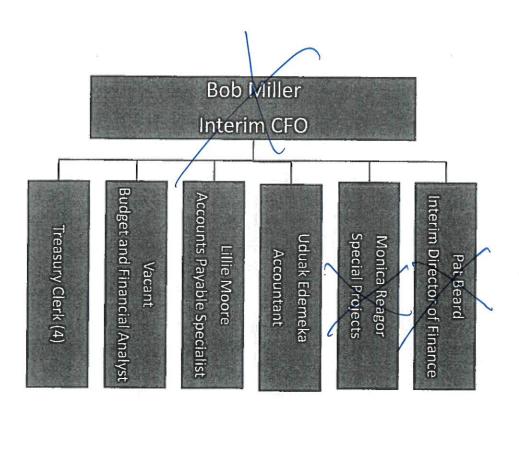
Within five (5) working days of notification of the decision made by the EEO Officer, the complainant, if having determined that the EEO Officer's decision is not satisfactory, may request, in writing, a formal appeal to the Chief Executive Officer (CEO) for final judgment. The discrimination appeal processing shall be subject to the approval of and/or subsequent modification by the CEO.

Retaliation against applicants and employees who file a charge or complaint of discrimination, participates in an employment discrimination proceeding (such as an investigation or lawsuit), or otherwise engages in protected activity is strictly prohibited and will not be tolerated.



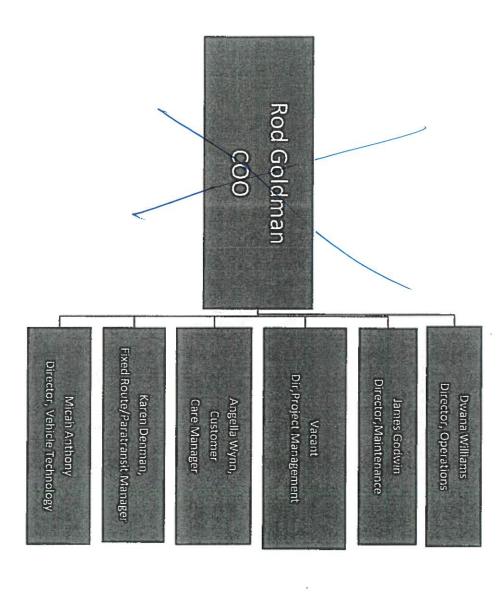


# Chief Financial Officer



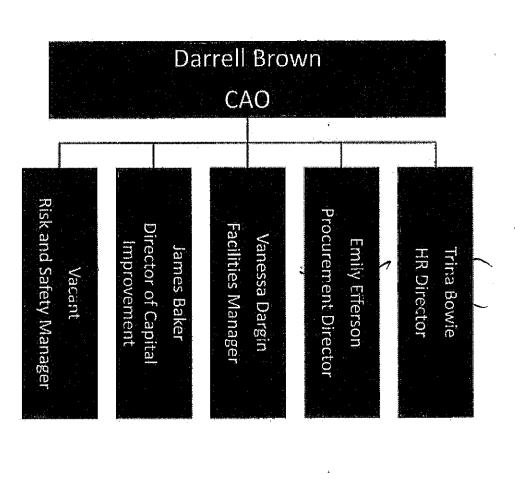


# Chief Operating Officer



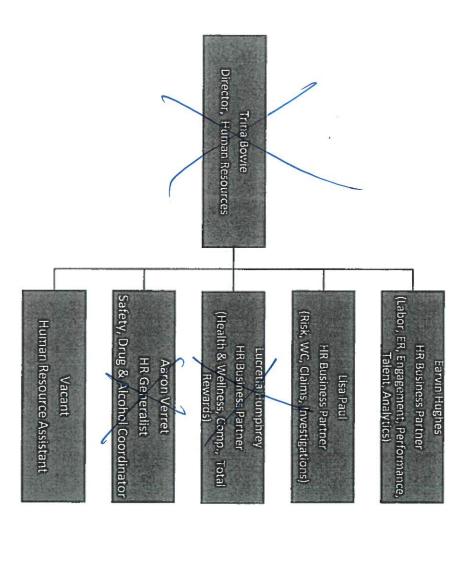


# Chief Administrative Officer





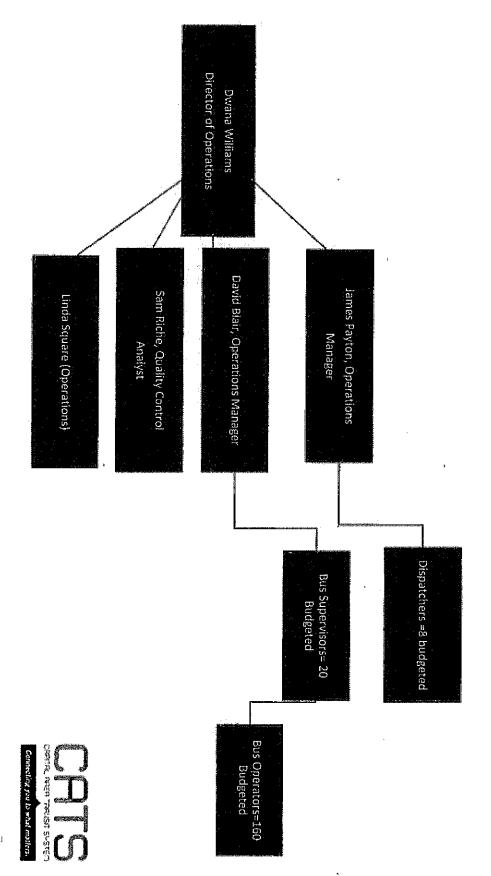
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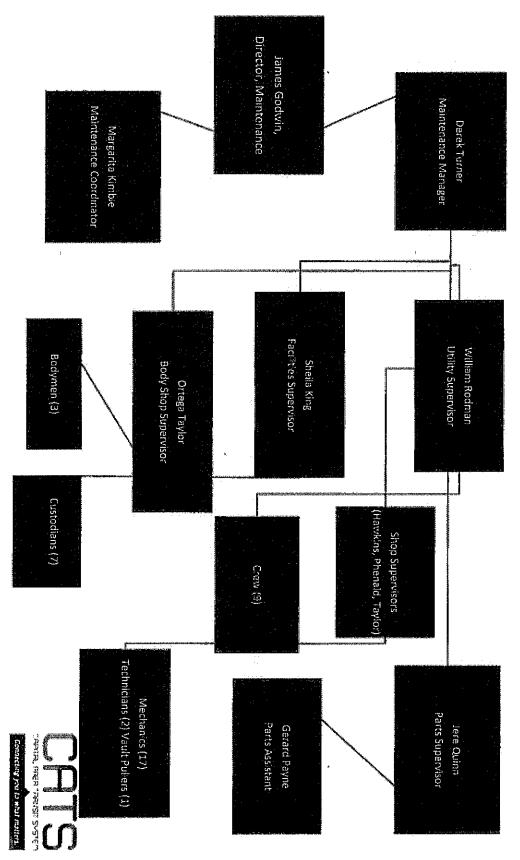
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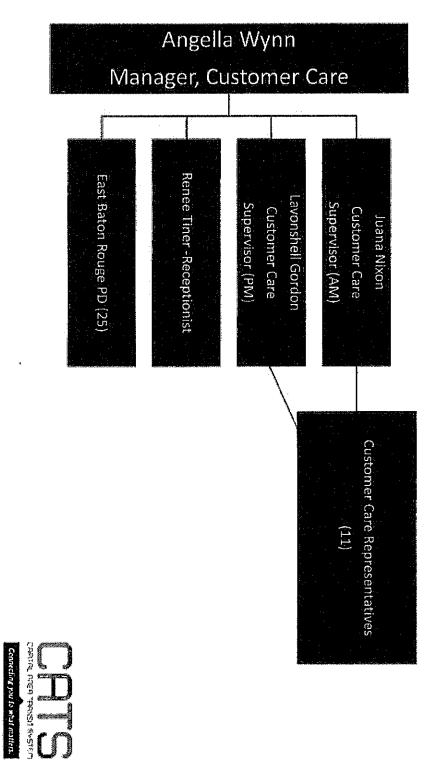
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Total Hires	2	2	100	所以間の後にな			2 ***	一方のお客	- 次次次以及	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1			· · · · · · · · · · · · · · · · · · ·	4	**************************************	
Selection Rate	10.5%	25.0%	0.0%	ΝΆ		N/A	11.1%	12.5%	N.A	M.W	ΜA	N/A	MA	N/A	ΑN	K.X
Hatio to Highest Rate	42.1%	100.0%	0.0%	N/A		N/A	88.9%	100.0%	N/A	NA	ΝA	X/N	N.A	MA	N/A	N/A
Potential Adverse Impact (Yes/No)		No	168	NA	N/A	Ϋ́	ON.	οN	N/A	MA	ΥN	N/A	X.	MA	MVA	ΝΆ
3 - Technicians						屢										the second
Number Applied	1	16	6 T (8)	理験を支持		١,	1	15	***************************************				9.0	1	-	
Total Hires	-		1	100000	•		The second		1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	100 800	で連びるでは、		000	1		3
Selection Rate	100.0%	%0:0	WA	%0°0	N/A	NA	100.0%	0.0%	N/A	NA	ΝΆ	ΥN	ΑX	N.	ΥN	NVA
Ratio to Highest Rate	100.0%	NA	NA	0.0%	N/A	N.	100.0%	%00	NVA	N/A	ΝΆ	N.A	N/A	NA	NIA	NA
Potential Adverse Impact (Yes/No)	No	No	N/A	2-16 <b>-23-3</b> (10-6)	N/A	N/A	No	· · · · · · · · · · · · · · · · · · ·	ΝΆ	NA	NA	N/A	N/A	WA	MA	WA
4 - Protective Service				-	Total Control					And the last of th			The second second	A STATE OF THE PERSON NAMED IN	100	
Mimhar Anoliad							A STATE OF THE STATE OF	A CONTRACTOR OF THE PARTY OF TH			The reserve was					
Total History							1 1 2 2									
Selection Rate	N/A	NVA	M/A	N/W	NIA	NJ/A	NIVA	VIIV	NUA.	N/A	Vite	VIV	. V334	* A1/A	, V)V	Aifa
Hatio to History Rate	N/A	N/A	XX.	N/A	W.	N/A	N/A	N/A	N/A	N/A	W/A	N/A	N/A	N/A	V V	NYA
Potential Advanse Impact (Yes/No)	N/A	MA	N.	ΑÑ	Š	NA	NA	N/A	NA	NA	NA	ΑN	N/A	NA	N.	N/A
5 - Parakrofessional								And the second second				The second second	A STATE OF THE PERSON NAMED IN		Water Transfer of the	
Number Applied						1										
Total Hires											1 50	*	h			
Selection Hate	NA	N/A	N/A	N/A	AM.	N/A	N'A	AVA	N/A	AW	WA	ş	N.A	N/A	M	NA
Ratio to Highest Rate	N/A	N/A	NA	MA	MA	MA	N/A	ΥN	N/A	N/A	N/A	N/A	NYA	M/A	ş	MW
Polential Adverse Impact (Yes/No)	W/A	N/A	N/A	NA	N/A	N/A	ΝA	ΝΆ	N/A	A.A	NA	N/A	N/A	MA	N/A	NA
							A STATE OF THE PARTY OF THE PAR		A CONTRACTOR OF THE PARTY OF TH	The second second			And the second second			
Number Applied	14	83			•	1.000		93	•		1. 明年前第二十	The Control of the			1 100	
Total Hires	1	2			V		S. N. Jan. 18	N			8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			1	ANALY CONTRACT	
Selection Rate	%0.0	2.4%	MA	MA	¥	¥	6.0%	2.4%	¥.	NA	MYA	M/A	N/A	N/A	WA	XX
	ž	100.0%	MA	NA N	NA	¥	0.0%	100.0%	MA	MA	MA	M/A	ΝΆ	N/A	MA	W.A.
Potential Adverse Impact (Yes/No)	οŅ	묏	ΝΆ	Α×	N/A	ΚX	1,43	£	٧	NA	¥×	MA	×.	×2	MA	N.
ì																
Number Applied	97	59	9	Service Service	一年を行う方は	事 は 生	93	65	事の必要の第二章		7-371133-7	A. A. Haller			1. 2000	100
Total Hires	22	41		A. S. C. C. S.	16 S. W. O. V. B.	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		114"	· 美子是	· · · · · · · · · · · · · · · · · · ·	S. 100 100 100 100 100 100 100 100 100 10			And the State of t	Section Sections	A
Setection Rate	22.7%	%5'69	N/A	NYA	N.A	N/A	23.7%	69.5%	NA	N/A	₩¥	ΜΆ	MA	N/A	NKA	V/A
Ratio to Highest Rate	32.6%	100.0%	N/A	N.A	NYA	N/A	34.0%	100.0%	N/A	ΚN	N/A	NYA	N.A	M/A	N.A	N'A
Potential Adverse Impact (Yes/No)	186	ş	Ϋ́Α	¥	MA M	M/A	502	ž	×	MA	M/A	¥	S.	MA	¥X	NA
8 -Service-Maintenance														Section 1		
Number Applied	74	14	10 M	17 不是整大的		1年本でも記	73	13	東の記しる	- CASS CO.	で一般を対抗	世界を見る	1		できるにはなる	9
Total Hires	400		**************************************				1.5 SAC3.13			100 E 100 E 100 E				3	A	•
Selection Rate	14%	0.0%	N/A	N/A	NA	N/A	1.4%	%00	N/A	N/A	N/A	N/A	NA	NA	N/A	NA

Four-Fifths Adverse impact Analysis by Job Category Hires

Wachmante

100.09	National Principal Control of the Co	100.0% NA NIA NIA NIA 100.0% 0.0% NIA	NO NIA NIA NIA NO SERENZA NIA NIA NIA NIA NIA NIA NIA NIA
	Total	6 NA N/A	Wo N/A

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	To	10 Miles	(1) (S. 19.18)	N. A. A. A. A. A.	A market and a	JAN		Control of the second		H.		A	HN	H.		
Persons with Disabilities		o Female	that Head	1 A 100 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	STATE OF THE STATE	A MARKET THE	A TOTAL STREET	s kan Fra	Sales Sales Marie	可能域下以外		STATE OF		E. C. C. C.		
Number Applied	g .	4		- 12 Sept. 1881	100		· 集元 山外海	三十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二十二	<b>美数型数型</b>	S. Physical St.	· 医二种 医三种	ACM CARGO	<b>建一次</b>	100		,
Total Hires	š	4	4. 智 四十世	<b>建筑建筑建筑</b>	300	4 1 1 1 2 W		法理通告介	· · · · · · · · · · · · · · · · · · ·		Company of the	19年後の東京の東京	A TOP	1000000		-
Salaction Rate	N/A	N/A	NA	MA	NA	NA	N/A	MA	AW	NVA	۷2	N/A	N/A	NA	ΝΆ	****
	T.	Total		W. Carlotte		WAN	The second second			<b>H.</b>	のできるであり	ata eta eta eta	¥	4	Supplement.	藩
Veterans	Male 💮	ii iikato 🔝 Famale 🤾 🚉 🞚		4	H					Same France		F	THE PROPERTY OF	F		****
Number Applied			3											<b>人</b> 自動調	為以納得	
Total Hires	40		48			S. 1. 1. 1.								2.3440		****
Selection Rate	N/A	W.	NA	N/A	Ž	NA	¥χ	N/A	AN	NA	A/N	NA	MA	NA	N/A	411.77
						H WANTED	200	2	A. Deserve			Applications of			46.74	1500
Notes:														CHINADAUS		