**Capital Area Transit**

**ADA Complaint Form**

Capital Area Transit System (CATS) is a recipient of funding from the Federal Transit Administration (FTA).

Non-Discrimination Notice: All services, routes and accommodations on CATS are offered without regard to race, color or national origin, in accordance with Title VI of the Civil Rights Act of 1964. If you feel you have been discriminated against on the basis of race, color or national origin in the services offered by CATS, you have the right to submit a complaint to the CATS management and/or Federal Transit Administration. For more information call CATS at 225-389-7705

**Section I**

I believe that I have been (or someone else has been) discriminated against on the basis of disability:

(specify)\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Section II**

Name:

Street Address:

City: State: Zip Code:

Telephone Numbers:

Home:

Cell:

Email Address:

Accessible Format Requirements: (circle one)

Large Print Not Applicable Other

**Section III**

Transit Service: (circle one)

Fixed Route Bus On-Demand Service (Paratransit)

Date of Occurrence: Time of Occurrence:

Name/ID of Employee(s) or Others Involved:

Vehicle ID/Route Name or Number:

Location of Incident:

Mobility Aid Used (if any):

***Description of Incident or Message (for additional space—use a blank sheet of paper)***

**Section IV**

May we contact you if we need more details or information? (circle one)

Yes No

What is the best way to reach you? (circle one)

Phone Email Mail

If a phone call is preferred, what is the best day and time to reach you?

**Section V**

What is the desired response? (circle one)

Email Response Telephone Response Response by US Postal Mail

**Section VI**

Signature: Date:

**Note: We cannot accept your complaint without a signature.**